

## **My Console keeps disconnecting.**

Make sure the console is properly connected directly on the computer's USB port. If this is the case, use a self-powered USB hub.

It is possible that the problem may be caused by a defective USB cable. Try using another cable.

It is also recommended to verify the USB ports power management through **Device Manager**:

- Right click on **MY COMPUTER** icon on your desktop and select **Properties**.
- Select the Hardware tab, then click on the Device Manager button
- Under **Universal Serial Bus Controllers**, Double-click on **USB root hub**.
- In **Power Management** tab, uncheck **Allow the computer to turn off this device to save power**.
- Repeat for all USB root hub,