DJ Console MK2 – Windows Audio Firmware Update Procedure
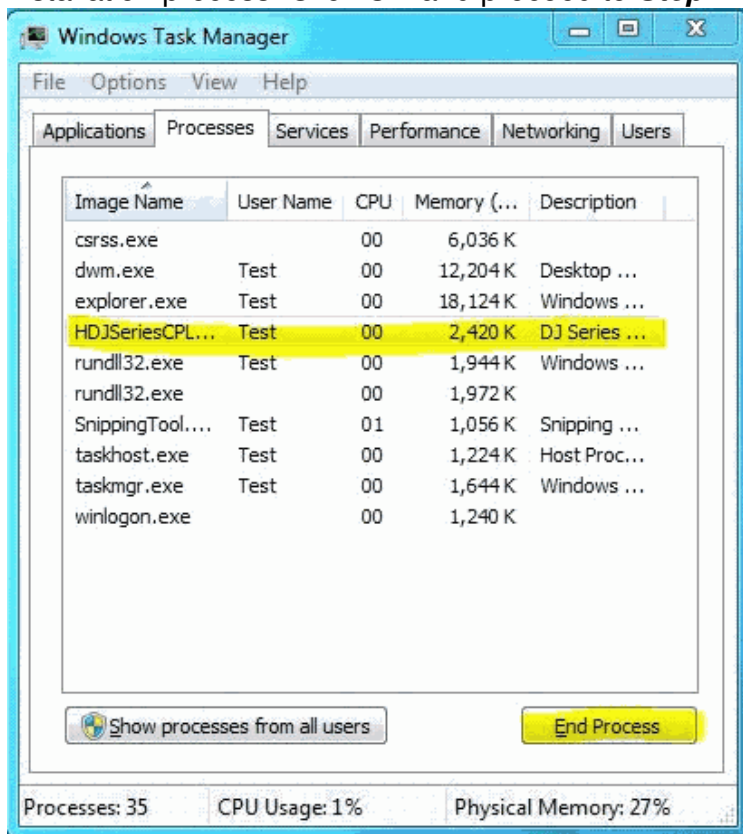
1) Make sure that USB errors are reported. In order to be sure of this, **open the Device Manager** (click **Start/Run** and enter the following command: **devmgmt.msc** press Enter), then open the USB section, and for each host controller:

- Double click on the host controller icon
- Open the **"Advanced"** tab
- Make sure that the **"Don't tell me about USB errors"** checkbox is unchecked

2) Download the latest package from the web: ts.hercules.com

3) Install the package. When asked to connect your **DJ Console MK2**, just click on **Next** (do NOT plug in the device) until it reaches the end and completes the installation process

At this point, a message saying that the **Drivers are older than expected..** will appear. This is perfectly normal since no console was connected during the installation process. Click **OK** and proceed to **Step 4**
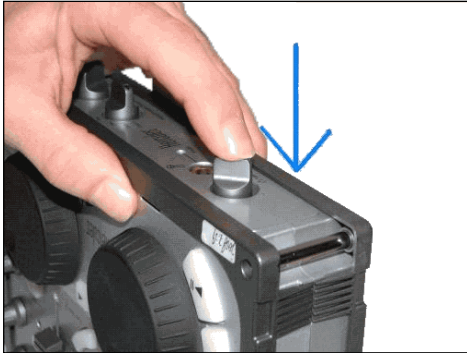

4) Make sure the Control Panel (= CPL) is closed

- Open **Windows Task Manager**
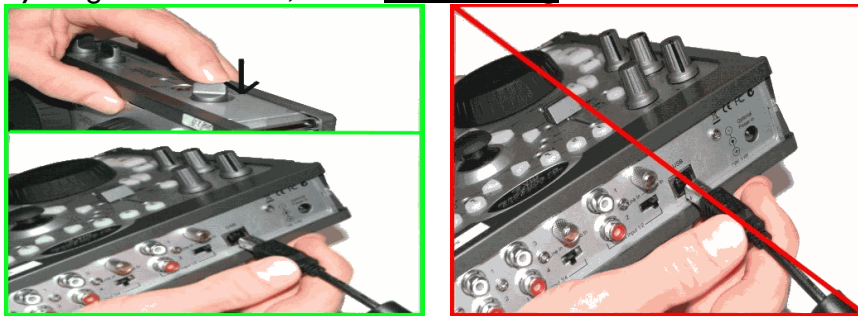
- In the Process tab, select **HDJSeriesCPL.exe**

- Click the **End Process** button

5) Open the Device Manager if not already open

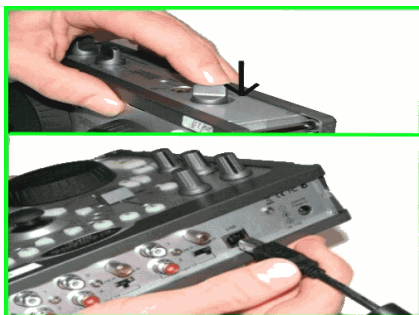**6)** On the console, press down **TALK-Over** button until you hear a click, and hold it as shown

7) Plug in the device, while **<u>still holding</u>** the Talk-Over button
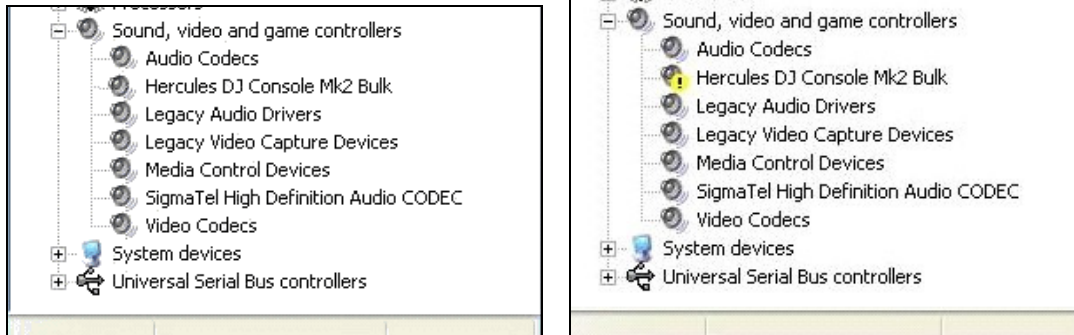
Hold until the Device Manager sees the device arrival OR there is a "**Found New Hardware**" dialog box.

a) If there is a "**Found New Hardware**" dialog, then proceed with the installation of the device.

b) If neither occurs, unplug the device and try again, making sure to press and hold the **TALK-Over** button before plugging in the device, and maintaining the hold thereafter.

8) Check the status of the **bulk device (Hercules DJ Console MK2 Bulk)** in the Device Manager.
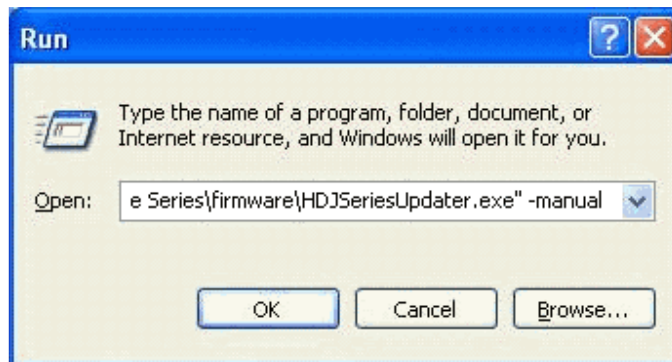

Whether or not the bulk device **(Hercules DJ Console MK2 Bulk)** is enumerated correctly, right-click on it and select **Uninstall**.
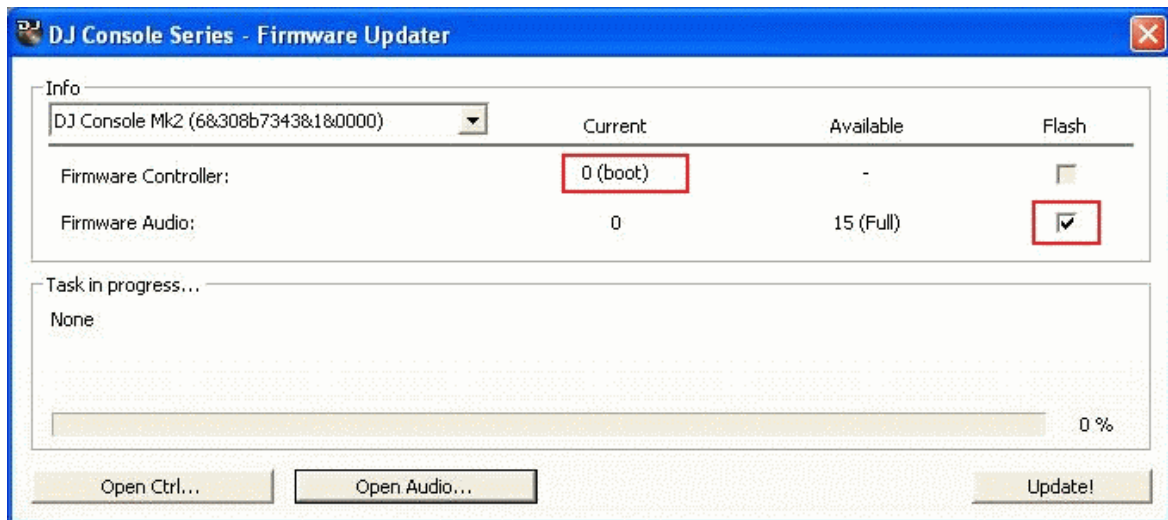
Then, click in an empty area of the Device Manager, and from the **Action** menu, select **Scan for Hardware changes**

9) Launch the manual updater. For that click **Start/Run** and enter the following command (including quotes):
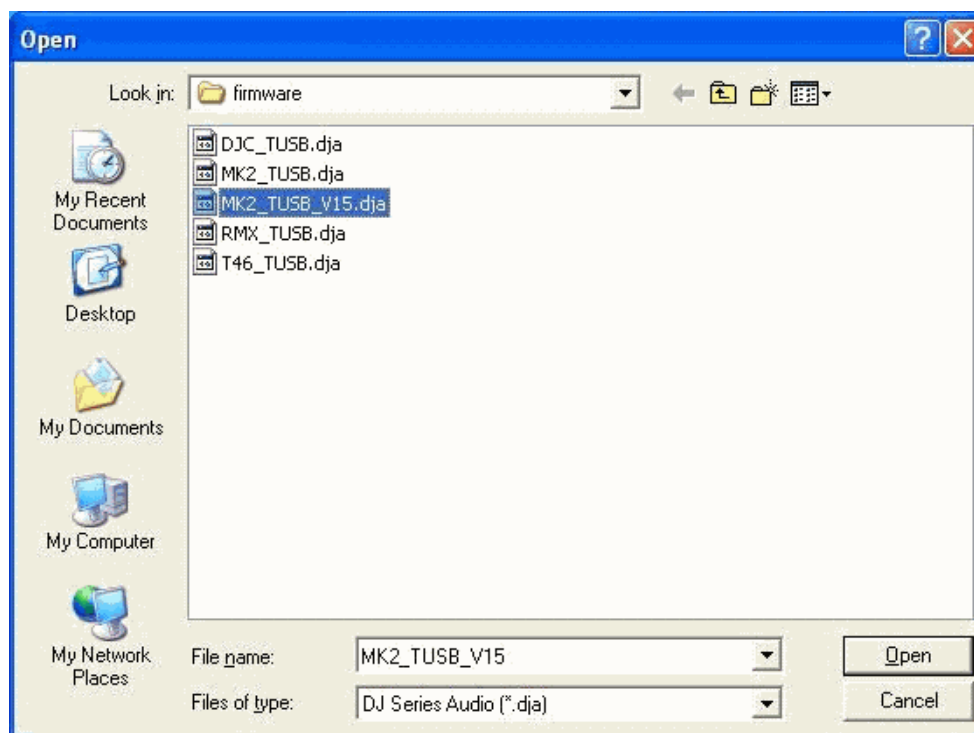
"C:\Program Files\Hercules\Audio\DJ Console Series\firmware\HDJSeriesUpdater.exe" –manual

If the updater sees the device, make sure that under **_Current_** column (in the DJ Console Series – Firmware Updater), the Firmware Controller should be **boot** and under **Flash** column, the Firmware Audio is selected.. If not, unplug and re-plug again following the same procedure as described in **Step 6**.
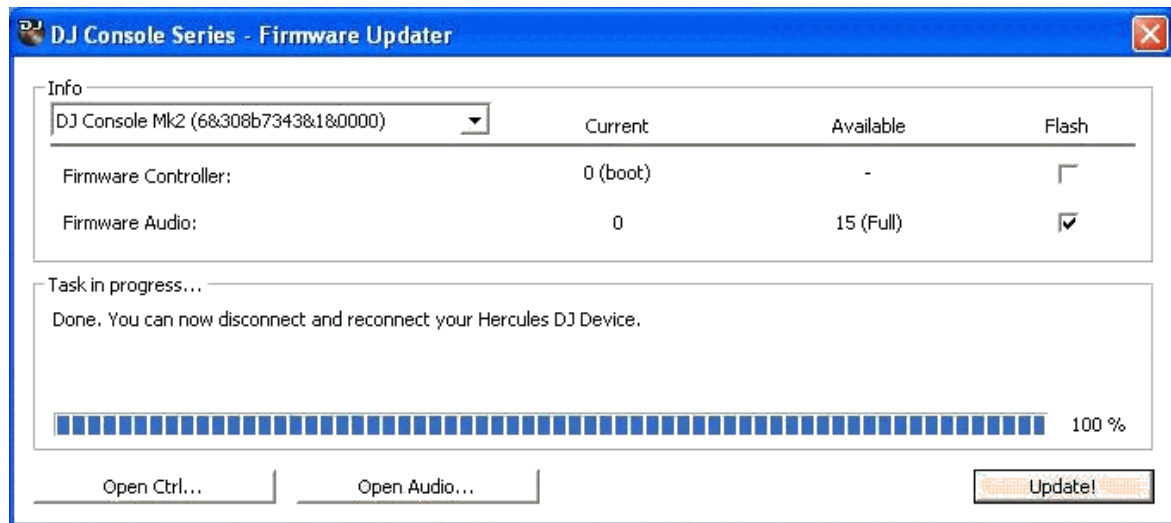
10) Using the "Open audio" button, select the **MK2_TUSB_V15.dja**

Then click **Update!** in the _DJ Console – Firmware Updater_ in order to continue.

11) THE CONSOLE MUST NOT BE UNPLUGGED until the manual updater confirms completion and advises to do so.

When prompted by the updater, unplug the device

12) Plug in the device in normal mode (without pressing any buttons on the console)

In the Device Manager, uninstall the *bulk device (Hercules DJ Console MK2 Bulk)* (see *Step 7*), and reinstall all DJ devices for which there is a "Found New Hardware" dialog

13) Within the manual updater, confirm that the **Firmware audio version is 15**. If not, then start again from the beginning.

Check the "**Open ctrl**" button within the manual updater. If it is grayed out, **then the procedure is complete**