The Raven Shield CD identification key is not included in my 3D Prophet 9800Probox. How can I get it?

Your 3D Prophet 9800Pro comes with the game Raven Shield from Ubi Soft included in the box. In order to use the game's online features you must enter the CD identification key. To get the key, please contact Ubi Soft's technical support department at the coordinates listed in the README file on CD 1 (section 5.1. Technical Support). You can also visit the http://support.ubi.com website.