

## I have no sound when using my Smart TV Card.

Keep in mind that your computer's soundcard is in charge of the audio rendering and recording of your TV card.

Verify the following points:

**1** - - You have linked the AUDIO OUT of your Smart TV card to the LINE IN of your soundcard (usually the blue connector)



**2** - - You have configured your soundcard so that the LINE IN is selected as Recording source input, and that it is not muted on playback

Your soundcard most probably have a dedicated control panel (\*\*), but Windows standard audio mixer is still the easiest way to make sure this has been done correctly:

- Start > Run > Type **SNDVOL32**.

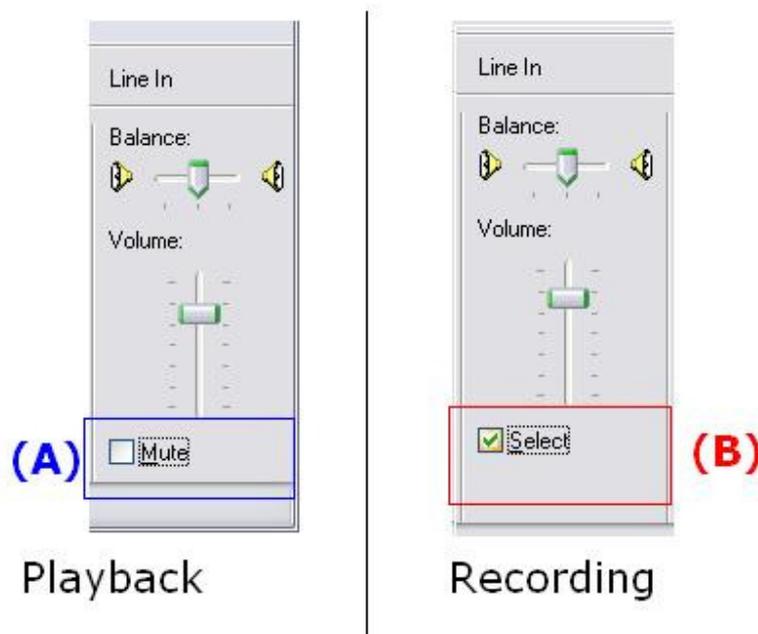
This will open the Windows Mixer.

- Check the LINE IN and make sure it is not muted (The box should not be checked)

- The go to OPTION > PROPERTIES

- Select RECORDING, and make sure the LINE IN is selected in the list below. Click OK

-You will be brought back to the Windows Mixer, but this time for recording control (indicated at the top of the windows. Here the box for LINE IN SHOULD be selected if you want to use it as recording source.



\*\* Some integrated sound cards use a system allowing the usage of card's connectors for various functionalities, which may require some configuration by the user. Please consult the card's documentation for more details about these possibilities

**3** – Your software audio settings have been configured to reflect the setting of your soundcard.