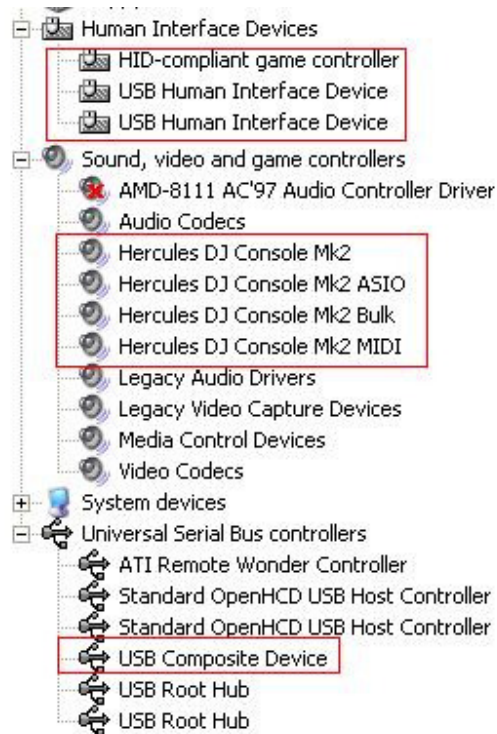


When launching Virtual DJ, I get the error: " A controller has not been detected"

First, make sure the DJ Console MKII is properly connected to the computer.

In **Device Manager** > **SOUND VIDEO AND GAME CONTROLLERS**, you should normally get the following components after the installation:



Virtual DJ won't be able to start if some or all components of the console are not installed correctly.

If certain components present a yellow "!", you can try a manual installation:

- Right-click on the problematic component and select **Update Driver**
- First select **Install from a list or specific location**
- Next, select **Don't search, I will choose the driver to install.**
- At this point, Windows should indicate the compatible drivers available. Obviously, select the one appropriate, then, complete the installation.

If this doesn't help, you will need to proceed to a complete installation of the driver, preferably using the latest version available from our support site.