

The installation setup won't install my key's drivers since I don't have Windows Service Pack 2 installed. What can I do?

The installation setup for the WiFi USB Transmitter key does not allow you to install the key's drivers or the Hercules WiFi Controller software if your computer is not equipped with the Microsoft Service Pack 2 update.

The reason for this is that certain functions for Internet connection sharing are not properly managed under Service Pack 1, resulting in connection problems.

These problems are completely resolved by installing SP2 from Microsoft.

Please note that a wide variety of other fixes have also been rolled out by Microsoft with SP2 and subsequent updates. We therefore strongly recommend that you enable automatic updates in Windows XP.